## PICKING UP GOODS? HOW TO OPERATE THE WEIGH-BRIDGE





## Proceed as follows when picking up goods at Genan:

- When you book pick-up at Genan, Genan will send both order confirmation and booking information. The latter document states a 7-digit delivery ID for the driver to use when picking up goods at Genan's premises.
- Lorry entry at Genan through the iron gate located as shown on the map on the back of this folder. Please respect the agreed pick-up time to avoid queuing.
- 3. Follow the lane markings and drive onto the weighbridge to weigh in.
- 4. Stop at the terminal and select relevant language.
- Click onto "Enter card number" to enter the 7-digit delivery ID stated on the booking information. Press "Enter" to submit.
- The system will generate and print a slip for the driver to hand over to our delivery staff.
- 7. Continue straight ahead and follow the lane markings to our loading gates. The relevant gate number is stated on the weighbridge slip.
- 8. Hand the slip over to our delivery staff.
- After loading, return to the weighbridge to weigh out.
- 10. Repeat points 4-5-6. The slip printed when weighing out is for your own use.
- 11. If you would like us to sign your consignment note, please go to our logistics office (cf. the map on the back of this folder).

Goodbye and see you again soon!



